Dog Bather/Groomer

Function:
The volunteer groomer will be responsible for bathing and grooming shelter animals. Volunteer groomers will also be responsible for the cleanliness and maintenance of the grooming room and its inventories.

Specific Requirements:
• Must support the mission, policies and practices of Big Dog Ranch Rescue.
• Must be able to provide accurate information to the public at all times.
• Must have the ability to deal tactfully and effectively with the public.
• Must have excellent oral communication skills.
• Have a general knowledge of all shelter programs and departments.
• Have a background in animal care and behavior (preferred but not required)

Skills:
• Detailed knowledge of animal care, keeping and behavior is preferable.
• High level of ability to multi-task, organize and perform detailed tasks efficiently and with accuracy.

Qualifications:
• Grooming experience preferred but not required.
• Must be able to multi-task.
• Must have good customer service skills.
• General knowledge of animal care and keeping is preferred.
**Expectations:**
- Expect to adhere to agreed schedule.
- Contact Supervisor if he/she cannot fulfill said schedule or will be late.
- Agree to work one-two (4) hour shifts per week.
- Must be able to build and maintain a positive relationship with staff members.

**Training Curriculum:**
- Volunteer orientation and interview with Volunteer Manager.
- Volunteer groomers will expected to handle the shelter animals with the greatest of care, understanding that the shelter is a stressful environment. Volunteers groomers will agree to a schedule, be communicative and take good instruction from shelter staff. At all times, Volunteer groomers will behave as professionals while at the Ranch.

Effective Date 1/2019
Approved CK

“Big and small, we save them all!!”